BEING KIND IN ST KEYNE

St Keyne Parish Council Coronavirus Update, 30 April 2020

THANK YOU TO OUR WONDERFUL VOLUNTEERS

The work being done in both St Keyne and Trewidland delivering prescriptions, shopping, dog walking and check in phone calls is going extremely well and we are receiving regular contacts from residents expressing their gratitude and appreciation for all you are doing.

Several have said how they really do not know what they would have done without you giving your time and showing such kindness. You are doing an amazing job.

Our prescription delivery partnerships with Rosedean and Oaktree Surgeries are, generally, working very well and what hiccups have occurred have been relatively easy to resolve. We now have a weekly Thursday delivery from Rosedean and our volunteers have supported this, much to the appreciation of the Surgeries staff, when the number of deliveries required has become overwhelming. Oaktree are filling our residents prescriptions when due and are holding them together for one of the volunteers to collect weekly, also on a Thursday.

Need to go to Rosedean Surgery? - Please note new procedures for all visits.

- 1. Only visit the surgery if you have an appointment or to order/collect prescriptions. For anything else please phone or contact online. There is a lot of information given on the phone line but, if you hold on, the wait for a receptionist is not too long.
- 2. If you have an appointment go to the back (normal) entrance and your practitioner will meet you there.
- 3. If ordering a new prescription put it in the box by the front (Dean Street) entrance, up the steps.
- 4. To collect prescriptions enter up the steps at Dean Street entrance.

Do not forget - If vulnerable residents wish to join the prescription delivery list, you have any questions or are aware of any residents struggling, in any way, with the lockdown please let us know. We may not have an immediate answer but we will do all we can to assist.

Volunteer shout out - do you know the difference between weeds and plants? Do you understand and enjoy gardening? Might you be willing to help keep a shielding or isolated resident's front garden neat and tidy?

If so, perhaps you would like to give us a ring and join our amazing volunteer team?

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